

FINANCIAL AID HELPFUL CONTACT INFORMATION

Check out our website at www.newpaltz.edu/financialaid for helpful financial aid resources, videos, frequently asked questions and more!

ALTERNATIVE PRIVATE STUDENT LOANS

www.newpaltz.edu/financialaid/altfunding.html

BRIGHTSPACE

brightspace@newpaltz.edu

CALCULATOR AND ESTIMATOR TOOLS

www.newpaltz.edu/financialaid/calculator-and-estimator-tools/

EMPLOYMENT

- Part-Time Employment:
www.newpaltz.edu/financialaid/employment.html
- Off-Campus Jobs:
www.newpaltz.edu/financialaid/offcampusjobs.html

FAFSA

- studentaid.gov click "FAFSA form"
- SUNY NP FAFSA Federal School Code: 002846
- Federal Student Aid (FSA) ID:
800-433-3243 | studentaid.gov
- Federal Student Aid/FAFSA Help
800-433-3243 (FAFSA Status, SAR Information)

FEDERAL STUDENT LOANS

- Student Loan Consolidation:
800-433-3243 | studentaid.gov
- Federal Student Loan and Servicer Information: Student Loan Entrance Counseling: click "Grants and Loans"/Loan Exit Counseling (Click "Loan Repayment") studentaid.gov
- Student Loan Master Promissory Note:
studentaid.gov
- Direct Parent Loan:
800-433-3243 | studentaid.gov

For Parent borrowers, sign-in with the parent FSA ID, click the "Grants and Loans" tab and select "PLUS Loan Credit Counseling"

If approved, complete "Master Promissory Note for Parents"

- SUNY Student Loan Service Center:
518-525-2626 | slsc@albany.edu
- Track Your Student Loan History:
studentaid.gov

FINANCIAL AID CHECKLIST

www.newpaltz.edu/financialaid/checklists.html

FINANCIAL AID GENERAL INFORMATION

- Access Your Federal Student Aid Information and Financial Aid History: studentaid.gov
- Federal Student Aid Ombudsman:
800-433-3243 | Fax: 606-396-4821

FINANCIAL LITERACY TOOLS

cashcourse.org

HEALTH SERVICE CENTER

845-257-3400 | Fax: 845-257-3415
www.newpaltz.edu/shs

NEW YORK STATE AID

- SUNY NP TAP Code: 0925
- Higher Education Services Corporation (HESC) schedule a call at hesc.ny.gov/get-help/schedule-call | hesc.ny.gov
- NYS Dream Act
hesc.ny.gov/dream | NYSDREAM@apply1STS.com
1-844-833-7129
- TAP Status: Toll-free: 888-697-4372
518-473-1574 | hesc.ny.gov
- Excelsior Scholarship:
Toll-free: 888-697-4372 or
518-473-1574 | hesc.ny.gov | excelsior@hesc.ny.gov

OFF-CAMPUS HOUSING ASSISTANCE

www.newpaltz.edu/offcampushousing/

PAYMENT/TUITION AND FEES/TIME PAYMENT PLAN/ REFUND DIRECT DEPOSIT/HAWK DOLLARS

845-257-3150 | stuacct@newpaltz.edu
www.newpaltz.edu/student_accounts

SCHOLARSHIPS

- Private Scholarship Search: www.fastweb.com
www.newpaltz.edu/financialaid/scholarships.html
- SUNY New Paltz Scholarships:
newpaltz.academicworks.com

SELECTIVE SERVICE

847-688-6888 | www.sss.gov

SOCIAL SECURITY ADMINISTRATION

800-772-1213 | www.ssa.gov

STUDENT HELP DESK/TECHNOLOGY SERVICES

845-257-4357 | servicedesk@newpaltz.edu

STUDY ABROAD INFORMATION

845-257-3125
www.newpaltz.edu/international

SUBMIT YOUR FINAL HIGH SCHOOL/COLLEGE TRANSCRIPTS

admissions@newpaltz.edu

TAKE FLIGHT! INFORMATION FOR NEW STUDENTS

www.newpaltz.edu/take-flight

TAX RETURN INFORMATION

- IRS: 800-829-1040 | www.irs.gov
- IRS Tax Return Transcripts:
800-908-9946 | www.irs.gov click "Get Your Tax Record"
- New York State Taxation:
518-457-5181 | www.tax.ny.gov

TRANSPORTATION OPTIONS

845-257-3025
www.newpaltz.edu/studentengagement/transportation.html

VETERAN RESOURCES

- SUNY New Paltz Office of Veteran & Military Services:
845-257-6867 | www.newpaltz.edu/veterans
- U.S. Department of Veterans Affairs (Education Benefits)
888-442-4551 | www.va.gov

OFFICE PHONE NUMBERS & EMAIL ADDRESSES

Academic Advising

257-3015 ▪ advising@newpaltz.edu

ACE Program

257-3267 ▪ ace@newpaltz.edu

Athletics Department

257-3910

Campus Police

257-2222 ▪ upd@newpaltz.edu

Campus Tours

257-3688 ▪ campustours@newpaltz.edu

Career Resource Center

257-3265 ▪ careers@newpaltz.edu

Center for Student Engagement

257-3025 ▪ cse@newpaltz.edu

Center for Student Success

257-3580 ▪ css@newpaltz.edu

Counseling Center

257-2920

Credit Union (Checking Account)

257-2600

Disability Resource Center

257-3020 ▪ drc@newpaltz.edu

Educational Opportunity Program

257-3220 or 3226 ▪ eop@newpaltz.edu

Graduate Admissions

257-3200 ▪ gradadmissions@newpaltz.edu

Health Center

257-3400 ▪ healthservice@newpaltz.edu

International Education (Study Abroad)

257-3125 ▪ studyabroad@newpaltz.edu

Library

257-3700 ▪ askref@newpaltz.libanswers.com

Meal Plan/ID Help

257-3034 Help ▪ cardservices@newpaltz.edu

New Student Orientation

257-3088 ▪ orientation@newpaltz.edu

Parking Office

257-3347 ▪ parking@newpaltz.edu

Payroll

257-3145 ▪ payroll@newpaltz.edu

Records & Registration

257-3100 ▪ recreg@newpaltz.edu

Residence Life (On-Campus Housing)

257-4444 ▪ reslife@newpaltz.edu

Scholars' Mentorship Program

257-2771 ▪ smp@newpaltz.edu

Student Accounts (Billing/Time Payment Plan)

257-3150 ▪ stuacct@newpaltz.edu

Student Affairs

257-3260

Student Association

257-3070

Student Financial Services

257-3250 ▪ fao@newpaltz.edu

Student Help Desk (Computer/Web)

257-4357 ▪ servicedesk@newpaltz.edu

Summer Session

257-3100 ▪ recreg@newpaltz.edu

SUNY New Paltz (Toll Free)

877-MY-NP-411

Telecommunications

257-4357 ▪ servicedesk@newpaltz.edu

Tutoring

257-3580 ▪ css@newpaltz.edu

Undergraduate Admissions

257-3200 ▪ admissions@newpaltz.edu

University Bookstore

257-3050

University Post Office/Mail Services

257-3122

Veteran & Military Services

257-6867 ▪ ovms@newpaltz.edu

Wellness and Recreation

257-2340

Welcome Center

257-7869 ▪ npfamilies@newpaltz.edu

OFFICE OF STUDENT FINANCIAL SERVICES

Wooster Hall 124

200 Hawk Drive, New Paltz, NY 12561-2437

845-257-3250 ▪ Fax: 845-257-3568 ▪ fao@newpaltz.edu

Submit financial aid documents:

faodocuments@newpaltz.edu

www.newpaltz.edu/financialaid

Accept, view, & check your financial aid status at my.newpaltz.edu